

DISASTER RECOVERY ASSISTANCE FROM SAN BERNARDINO COUNTY & OTHER AGENCIES

Building and Safety- Inspections -909-387-4244

385 N. Arrowhead Ave, 1st floor, San Bernardino 909-387-8311

26010 State Hwy 189, Twin Peaks, - 909-336-0640

- Closed from noon to 1pm daily
- Information on what is required if home was destroyed.

EDD

- Unemployment Insurance claim filing.-**1-800-300-5616**

State Department of Insurance –

- Contact person is Deborah Anderson-Ladd – **213-346-6828**
- Providing information to consumers
- Coordinate with insurance to assist disaster customers

HUD – Consumer Education on;

- Locating rental housing
- FHA disaster program
- Loans for rehab

Home Ownership – **800-CALL-FHA or 800-568-2651**

DMV- 800-777-0133

Information on:

- Offices that are open
- Drivers' License and I.D. information
- Registration and driver's test
- Wavier of penalty fees due to fire
- Drop box for fee payments
- Forms for change of address duplicate title
- Website instructions and information

Sheriff's Department- Public Affairs - 909-387-3700

- Road closures
- Road Pass information
- Criminal activity
- Mountain curfew information

TAD - 909-388-0245-

- Disaster Food Stamps applications
- Address must be in disaster area verbal verification accepted

Environmental Health – 909-884-4056

Information on:

- Food and water protection
- What to do with food and water once they have returned home
- Individual well disinfecting

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- Solid Waste Disposal- **899-722-8004 or 909-386-8701**

Dept of Public Health – 800-782-4264 or 909-387-6280

AQMD- Air Quality Management District 909-396-2336

- Asbestos Notification 909-396-3342

In Home Supportive Services (IHSS) - 866-985-6322

Targeting elderly and people with disabilities

- Adult Protective Services
- Bilingual Services
- Senior information and assistance
- Ability to obtain Medical durable equipment i.e. wheelchairs, walkers, toilet seat risers crutches
- In-Home-supportive Service

Auditor Controller- 909-386-9095

- Certified copies of San Bernardino County Birth, Marriage and Death certificates
- Certified copies of Property Deeds for insurance purposes

Behavioral Health - 888-743-1478

- Disaster Fact Sheet (English and Spanish)
- Alcohol and Drug
- Mental Health Medical

Assessor - 909-387-8307

- Property Tax Relief for damages over \$10,000
- Verification of property ownership

Solid Waste-800-722-8004

- Debris removal for fire victims
- Trash Hauler information
- Spoiled Food removal - **800-722-8004 or 909-386-8701**
- Household hazardous waste – **909-386-8401**

County Fire Department - 909-355-8800

- Recorded fire information

County Office of the Assessor--909-387-8307

- Information on homes and damages
- Also check www.sbassessor.org

US Forest Service - 909-383-5688

- Fire information at least 7 a.m. to 7 p.m. through the weekend

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Southern California Edison--800-950-2356

- Supplying general information
- Relief plan for fire victims- **800-250-7339**
- Special payment arrangement – **800-950-2356**

The Gas Company – 800-427-1560 or www.socalgas.com

- If your home was destroyed or severely damaged, the Gas Company will be contacting you. There is no need to contact them if your home was not destroyed

Community Action Partners – 909-723-1560

- Transportation
- Motel Assistance
- Rental Assistance
- Clothing
- Documentation required
 1. Driver's License. Or State I.D.
 2. SS card
 3. Address
 4. Proof of income for entire family

Federal Emergency Management Agency (FEMA) - 1-800-621 FEMA (3362)

- Housing Assistance (**if eligible**)
- Other needs assistance includes personal property, medical, dental, funeral and other items (**if eligible**)

Small Business Administration - Customer Service Center at 800-659-2955.

The U.S. Small Business Administration is making low-interest disaster loans available to homeowners, renters, businesses of all sizes and private and non-profit organizations that have suffered damages in the declared counties.

To be considered for all forms of disaster assistance, victims must first call the Federal Emergency Management Agency (**FEMA**) at **1-800-621-3362**. Additional details on the location of assistance centers can be obtained by calling the SBA Customer Service Center at **800-659-2955**. The filing deadline to return applications for property damage is **December 24, 2007**. The **EIDL deadline is July 24, 2008**.

SSGP – State Supplemental Grant Program – 800-759-6807

Housing Authority – 909-890-0644

- Rental assistance in the form of Section 8 Voucher
- To qualify:
 1. Citizens must meet income limits (posted at booth) for family size

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Internal Revenue Service (IRS)

- Toll –free Disaster Assistance Hotline **1-866-562-5227** Hours of operation are Monday –Friday 7:00 am to 10:00 pm local time
- Call Hotline to discuss any current matters
- Causality loss information is available at the booth

Franchise Tax Board – 800-852-5711

- Provide Taxpayers personal and corporations:
- Amending 2006 CA tax return
- Provide information on filing a claim for disaster loss on 2007 tax return
- Forms and instructions for Disaster Loss

Registrar of Voters – 800-881-VOTE or www.sbcrov.com

- Registration to vote
- Early voting for November 6 election

Post Office – 800-275-8777

- As of October 26, 2007 all Post Offices located in the San Bernardino Mountain communities are standing.
- Mail will be available for residents at the temporary Post Office located at 195 Del Rosa Ave.
- Mail Pick –up only service Mon-Sat from 10:00 am-4:00 pm
- **Monday Oct 29, 2007** Crestline customers' mail will be available at their office.
- **Website** www.usps.com

The Consulate of Mexico – 909-384-8114

- Information related to basic consular services, such as: Mexican passports, consular ID cards (matriculas), Power of Attorneys, etc. The documents are issued at the Consulate's offices, located in the following address: 293 North "D" Street, San Bernardino, CA 92401 (corner of "D" and 3rd. Street).
- Offers advice and legal services to Mexican nationals ("protection services").
- Informs the Hispanic community about services provided by other agencies in the FELAC.
- The Mexican Consulate's Personnel could assist other Agencies in amusements in Spanish; and Assists in the (verbal) interpretation between English and Spanish speaking individuals.
- Assists Mexican nationals in obtaining their birth certificates.
- Helps in filling out forms.
- Donates Hispanic books for children and parents.
- Answers questions about Mexico's related issues.

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El Consulado de Mexico proporciona los siguientes servicios: 909-384-8114

- Información relacionada con servicios consulares básicos, tales como pasaportes mexicanos, matrículas, poderes, etc. Los servicios se ofrecen en las oficinas del Consulado, ubicadas en la siguiente dirección: 293 North "D" Street, San Bernardino, CA 92401 (esquina de la calle "D" y la calle tercera).
- Ofrece asesoría legal a los nacionales de México (protección consular).
- Informa a la comunidad hispana sobre los demás servicios proporcionados por otras Agencias del FELAC.
- El personal de Consulado puede asistir a otras Agencias en anuncios en español y y en la interpretación verbal entre personas que hablan inglés y español.
- Ayuda a los nacionales de México a obtener sus actas de nacimiento.
- Auxilia en el llenado de diversas formas.
- Dona libros para niños y sus padres.
- Responde preguntas sobre temas de México.

Public Works – 909-387-7914

- Providing information on:
- Post fire flood preparation guidelines
- Clearing County Roads of debris and trash

Children's Network – Childrens' Fund -909-387-4949

- Providing support to the Children's Fund
- Providing children with toys and activity sheets

Preschool Services Department – 909-383-2000

- Providing on-site childcare for ages 3 and up while parents visit FELAC

Department of Veterans Affairs – 310-235-7688